OnePlan

OnePlan and Microsoft Entra ID to Keep Your OnePlan Resource Pool Up to Date

Define Strategy · Prioritize Work · Deliver Results, planned against a pool your directory keeps current.

4.4 / 5
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Keep your OnePlan resource pool accurate without manually maintaining users and groups.

- **Users become resources**
  Entra users create and update OnePlan resources on every run, so onboarding never means re-keying a person
- **Group-scoped import**
  Name the Entra groups to draw from so only the people you actually plan with land in OnePlan
- **On-premises extension attributes**
  Active Directory custom attributes one through fifteen come through for organizations that key on them
- **30+ directory fields**
  Department, job title, manager, employee ID, hire and leave dates, office location and more, mapped to any resource field
- **Automatic deactivation**
  Map the Inactive field and leavers are deactivated in OnePlan when they are deactivated in the directory
- **No MFA-exempt service account**
  Connects through an Entra app registration with scoped Graph permissions rather than a service account with MFA disabled

More than native AD synchronization

Identity stays the system of record

Actuals where the work is actually planned

30+
Directory fields available to map

0
Manual entry for a new starter

↑
Resource data accuracy

> *OnePlan received the highest possible scores in the integration and roadmap criteria.*
>
> *-The Forrester Wave™: Strategic Portfolio Management Tools*

Reduce Resource Administration

- New starters appear in the resource pool without manual entry
- Role and department changes stay accurate across systems
- Leavers deactivated rather than left cluttering capacity plans
- Planning attributes sourced from the identity system of record

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How the Entra ID Connector Works

Microsoft Entra ID	App registration	OneConnect	OnePlan
• Users • Groups as a filter • Microsoft Graph • Extension attributes	• OnePlan app or your own • Graph app permissions • Tenant admin consent • Client id & secret	• Field mapping • SyncAzureResources • Group filters • Schedule & job logs	• Resource Center • Roles & departments • Capacity vs. demand • Resource plans

One-way by design: the connector loads directory data into OnePlan and updates nothing in your Microsoft tenant.

Beyond Native AD Synchronization

	Built-in AD sync	OneConnect Entra ID connector
Fields synced	Name and email address	30+ directory fields, mapped to any resource field
Scope	Select groups, add-only	Filter by group; creates and updates existing records
Execution	On demand, Synchronize Now	Scheduled runs from the Professional tier upward
Leavers	Users are not removed	Map Inactive to deactivate automatically on sync
AD extension attributes	Not available	On-premises custom attributes one to fifteen
Where it runs	OnePlan settings	

Both can run. The built-in synchronization is the quick path to names and emails; the connector is how planning attributes stay current.

Authentication, Mappings and Scope

Two Ways to Authenticate

Use OnePlan's application by providing your tenant domain and having a tenant administrator click Authorize. This adds the OneConnect Azure AD Integration app with Microsoft Graph application permissions for User.Read.All, Group.Read.All, and GroupMember.Read.All.

Or register your own single-tenant application and supply a client id and secret, where governance restricts third-party apps.

What Ships, What You Map

Two mappings ship: Display Name to Display Name, and Mail to Email, which is required.

Every other field is mapped explicitly. Create the matching field first in OnePlan Configuration under Fields, then Resources.

Email is the identity key. User principal name is not an alternative.

Not the Same as Single Sign-On

OnePlan's Microsoft 365 sign-in is a separate Entra enterprise application using delegated permissions, configured in the product rather than in OneConnect.

This connector uses application permissions and only populates the Resource Center.

Either can run without the other. Granting one does not grant the other.

Where Teams Use It

Automated resource onboarding
A new employee added to Entra ID syncs into OnePlan with name, department, job title and email already populated

Group-scoped resource pools
Draw only from the groups that represent plannable people, keeping the pool and the license count clean

Consistent data across systems
A role or department change in the directory is reflected in OnePlan without anyone updating it twice

Capacity plans that reflect reality
Deactivated leavers drop out of capacity, so demand is balanced against people who are actually here

Keep Your Resource Pool in Step with Your Directory

1. Talk to us: **oneplan.ai/contact-us**
2. Start a free trial at **oneplan.ai/trial**
3. Documentation: **support.oneplan.ai**

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